Citizens Financial Group is a $132 billion commercial bank holding company. It is headquartered in Providence, R.I., and through its subsidiaries has more than 1,500 branches, approximately 3,900 ATMs and 20,900 employees. It operates its branch network in 12 states and has non-branch retail and commercial offices in more than 30 states.

Introduction

- Gain experience working with an enterprise architecture team that shapes investment programs and defines target architectures for a global business.
- Observe and practice enterprise architecture methods and content that are based on industry standard frameworks.
- Learn about the processes, organizations, and technologies that support delivery of the products and services in the Financial Services industry.
- Apply creative thinking to develop and implement innovative concepts that will improve the services provided by the architecture team.

Responsibilities/Duties

- Assist lead architects in the planning and delivery of various architecture initiatives and change programs:
  - Conduct, compile, and summarize research
  - Develop user interface visualization demos
  - Create and/or refine architecture content (diagrams, deliverables).
  - Support and/or conduct stakeholder interviews
- Design technology architectures for functioning prototypes and/or Proofs of Concept (PoCs).
- Establish & maintain a repository for S&A Americas’ architecture content.
- Design a monthly S&A Americas’ architecture newsletter and assist in the ongoing compilation and publication.
- Lead the design of a new innovative concept for the S&A Americas’ architecture team and pilot the concept.

Qualifications

- Pursuing a Bachelor’s degree in Computer Science, Information Systems, Web Development or related field.
- Strong written and verbal communication skills.
- Ability to prioritize tasks and meet deadlines.
- Highly proficient with Microsoft Office tools (MS Word, Excel, PowerPoint).
- Proficiency with Microsoft Visio or other visual diagramming tool is a plus.
- Experience with internet / web development technologies is a plus.
- Experience with mobile application development technologies is a plus.
Citizens Business Services – Strategy & Architecture Internship

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- Experience with artistic design and computer graphics design tools is a plus.